



Day One | Breakout One





Region 2 Breakout | All Campaigns | Agenda

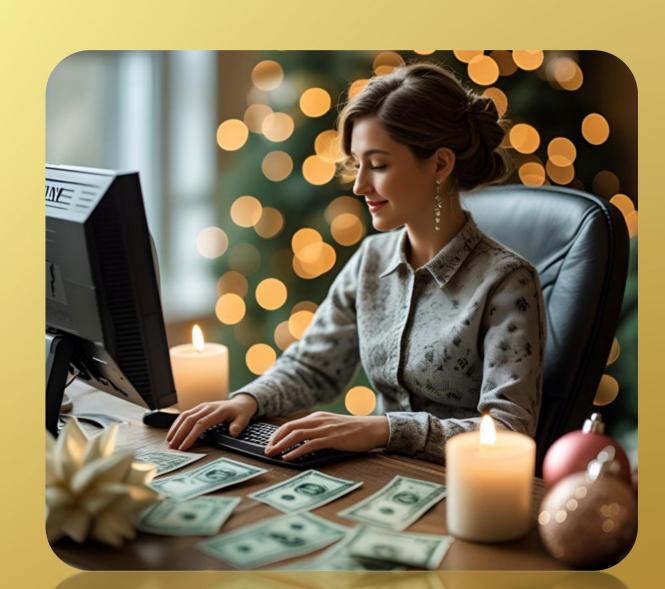
- Meet your Regional Campaign Manager
 - Your support & primary point of contact
- Requirements for being a Coordinator
- Role of being a Coordinator
- Areas of Coverage





Requirements for Being a Coordinator

- Contact Information:
 - oProvide current phone, email & shipping address
- •Inventory & Assets:
 - Verify carryover inventory & campaign assets annually
- Campaign Execution:
 - oFulfill all campaign responsibilities & admin requirements
- After Action Report (AAR):
 - ODue no later than 15 January





Area of Coverage

- Focus on manageable area of coverage
- Brand new Campaigns:
 - Start small, i.e., one county
- Raise awareness & support within community
- Collaborate with local agencies & civic groups





Role & Responsibilities

- Represent with honor & integrity the USMC & Toys for Tots Program
- Uphold Toys for Tots mission & values
- Lead local operations well
- Be the visible leader in your community
- Ensure compliance with SOP guidelines





Internal Communication

- You are responsible for informing your team:
 - Share schedule of events, timelines & deadlines, Foundation policies, etc.
- Foundation:
 - Email:
 - Preferred method of communication
 - Include: Account Code | Your full name
 - Read entire email
 - Phone calls:
 - Do not call back-to-back
 - DO leave a detailed message
- Keep contact information up-to-date





External Communication

- Communicate clearly with donors, sponsors & recipients
- Respond promptly & meet obligations
- Maintain website
- Always say thank you





Community Engagement

- Engagement Strategies:
 - Encourage community action & involvement via local media outlets
 - Promote awareness with TFT materials
 - Support fundraising & toy collection
- Foundation vs. Community Support:
 - This is a <u>Community Action Program</u>: focus is to build community support; cannot rely on the Foundation to support the Campaign





Community Engagement

- Partnerships:
 - Collaborate with local nonprofits
 - Engage sponsors for events
 - Build long-term community support





Accountability & Compliance

- Submit reports & forms on time & with accuracy
- Upload legible, itemized receipts
- Maintain accurate inventory
- Follow the SOP





Processing Donations

 As an extension of the Foundation, you are expected to be a good manager of donor's money

- Donations: processed at a minimum weekly
 - Timely processing = repeat donors
- Donors' expectation: to be used to help children within their community





Mistakes with Deposits

- Avoid these common errors:
 - Missing items:
 - Checks, deposit slips
 - Checks not made payable to Toys for Tots
 - Extra items included:
 - Cash or coin
 - Receipts, letters, etc.





Online Financial Report

- Review weekly
- Track funds & ensure accuracy
- Watch for fraudulent charges
- Email RCM with any issues



Purchasing

- Foundation Program to Support ratio: 98 to 2
- Campaigns: 85% spent on toys
 - 15% on "other"
- Limit expenses
- Use donation's wisely
- Seek donated services & supplies



Authorized Expenses

- Warehouse or storage & utilities
- Campaign phone: Google Voice or Grasshopper
- Volunteer promotional wear
- Volunteer recognition: Kick-Off <u>or</u> Year End Thank You event
- Gas cards:
 - Must be specific fuel cards
 - Not Visa or Mastercard





Before Purchasing

- 1. Review the SOP:
 - Spending limits
 - Purchase Approval Form required?
- 2. Check your Online Financial Report:
 - Do you have enough funds?
- 3. "Other than Christmas" Activities & Events:
 - You must be able to provide during the Christmas season
 - Appoval Form(s) <u>required</u> prior to
 - Your community must be engaged & supporting
 - Special Project forum will be Saturday 6:30pm Regency EF





Saying Thank You

- Budget!
- Use the Stair-Step Approach in the SOP:
 - Thank you
 - Certificate of Appreciation
 - Commander's Award
 - Lapel Pin
 - Iwo Jima Certificate by request





Unauthorized Expenses

- Purchase Approval Form required prior
 - Otherwise not permitted & reimbursement required
 - Refer to the SOP's Reimbursement Policy
- Assets
- Food & drink

 Restricted items: alcohol, tobacco products, lottery tickets, gift cards, clothes

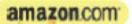




Receipts

- Required for every transaction
- Due no later than 7 days from the post date
- Must be:
 - Legible & itemized
 - Match amount charged
 - o Include the entire receipt, not a partial image or cropped section
- Log Book locks monthly on the 9th
- Lost receipt? Email RCM
- Failure to submit receipts on time & accurately may result in suspension of your purchase card & could lead to additional disciplinary action – per the SOP





Final Details for Order #114-9013466-709

Print this page for your records.

Order Placed: December 12, 2021

Amazon.com order number: 114-9013466-709

Order Total: \$31.53

Shipped on December 13, 2021

Items Ordered 1 of: 14PCS Bow Hair Ties Velvet Elastics Hair Bands for Thick Hair Bow Scrunchies Hair Rope Tie for

\$15.99

Price

Women Girls Elastics Hair Ribbon Long Hair Bow Ponytail Holder Accessories Sold by: Maylory Store (seller profile)

Condition: New

Shipping Address:



Shipped on December 14, 2021

Items Ordered Price

1 of: DEEKA 4 PCS 6" Large Velvet Bows Hair Clips Barrettes Hair Accessories for Women and Girls \$13.95 Sold by: DEEKA (seller profile)

Condition: New

7-8699

Shipping Speed: FREE Prime Delivery

Payment information

Payment Method: Visa ending in

Item(s) Subtotal: \$29.94 Shipping & Handling: \$0.00

Billing address

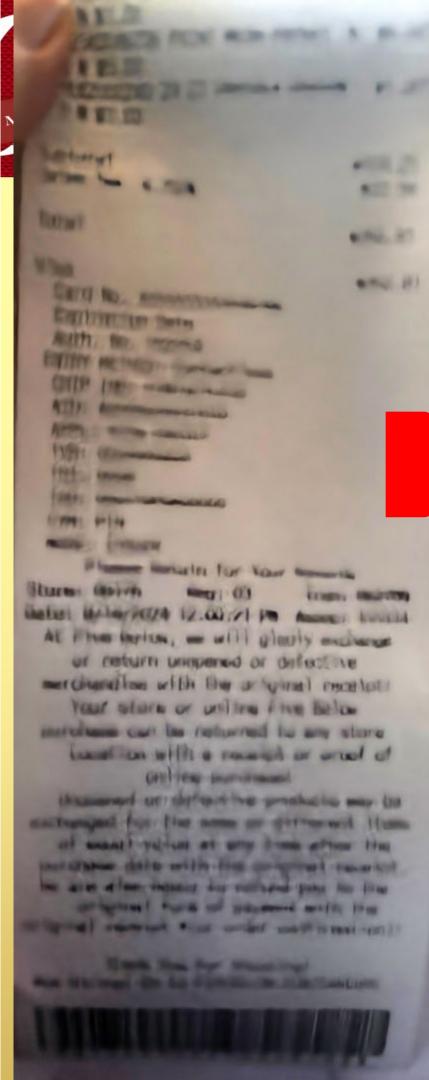
Total before tax: \$29.94 Estimated tax to be collected: \$1.59

Grand Total:\$31.53

Credit Card transactions

Visa ending in : December 14, 2021: \$31.53

To view the status of your order, return to Order Summary.









Day One | Breakout Two





LCO's Only | Agenda

- Coordinator Requirements
- Supplemental Toys
- Supporting Organizations
- Agencies vs Individuals
- Partnerships in the Community





LCO Coordinator Requirements

- Application: required annually
- Background Check: every five years
- PathWright Training: every 5 years
- In person Training attendance: every 5 years





1st Supplemental Toy Shipment

- Children 0-3 and 9+
- Determining Factors:
 - Previous year's inventory, funds & children assisted:
 - 35% or more in inventory of what was distributed in 2024
 - 125% or more above the cost of the package price in your OFR
 - Distributed 3 or more toys per child





2nd Supplemental Toy Shipment

- Form opens Monday after Thanksgiving
- Questions we'll have for you:
 - Have you reached out to the media?
 - Do you have funds in your account?
 - Have you closed your registration?
- Required information:
 - Breakdown of age / gender / totals
 - Date of distribution
 - Delivery estimation: 5-7 days
- Supplemental toys are automatically entered on your AAR





Campaign Operations

- Distribution Models:
 - Agencies: streamlined, bulk distribution
 - Individuals: direct community impact
 - Both approaches have benefits





<u>Partnerships</u>

- Community Action Program!
- Relationships make the campaign
 - Partner with local businesses, civic groups & media
 - Say thank you often
 - Build & strengthen community trust
 - Leverage diverse partnerships
- How do you initiate contact?





Veteran Coordinator Advice

- Be flexible & resourceful
- Remember the mission
- Ask for help
- Any tips for avoiding common pitfalls?
- What do you wish you knew the 1st year?





Frequently Asked Questions

- What if a sponsor requests a Marine?
- How do you recruit volunteers?
- How to manage large community needs?
- Best practices for agency partnerships?





Together, We Bring the Joy of Christmas!

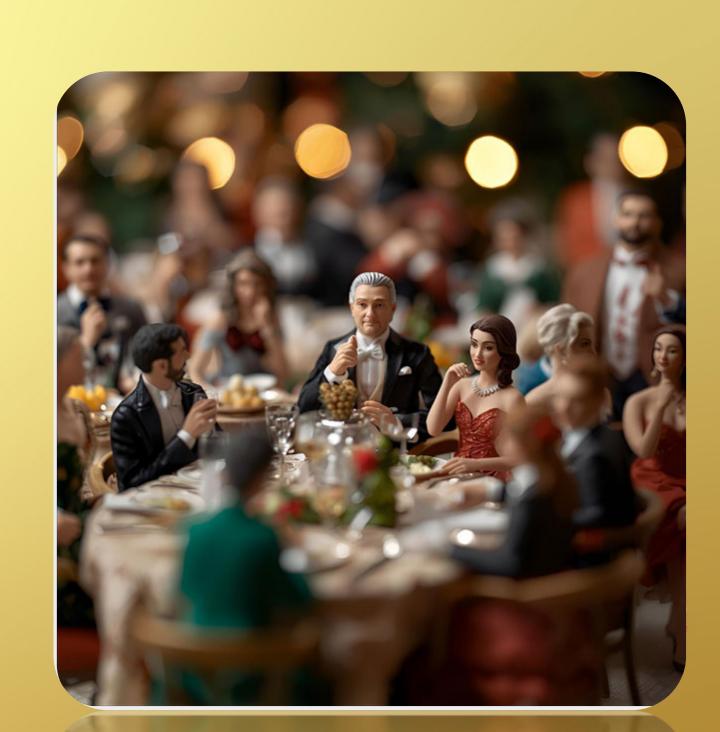
- Lead with pride: representing the USMC & the Program
- Engage your community: build partnerships & inspire support
- Communicate clearly
- Be accountable: handle funds & toys with integrity
- Your leaderships changes lives
- Let's make this Campaign unforgettable!





Recognition Dinner

- 7:00pm
- Regency CD
- Show support & let's celebrate!





Head over to The Arch for the group Photo!



