

# Welcome Award Winning Region 5



WEAREDAG.O.A.T!





## Region 5 Breakout | All Campaigns | Agenda

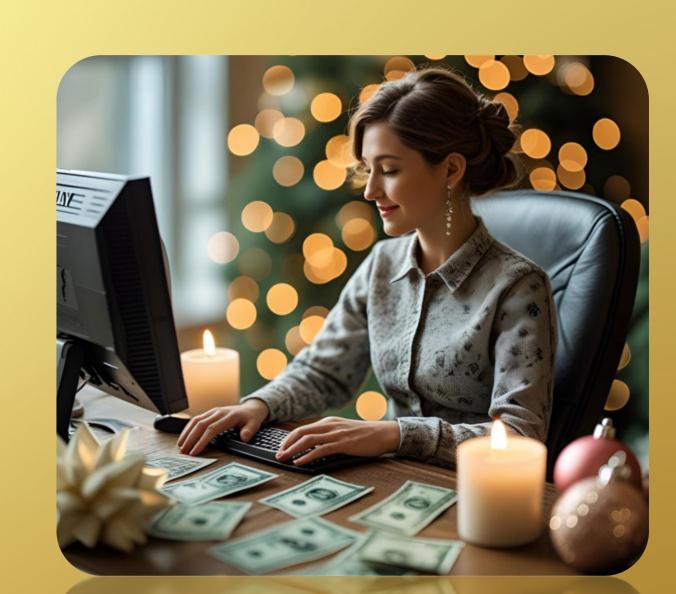
- Meet your Regional Campaign Manager
  - Your support through the campaign
  - Point of contact for all questions
- Coordinator Requirements
- Role of the Toys for Tots Coordinator
- Areas of Responsibility
- Fund Handling
- Purchasing





## Coordinator Requirements

- Addresses:
  - Provide a valid address
- •Inventory & Assets:
  - Verify carryover inventory and all campaign assets annually
- Campaign Execution:
  - Ensure all campaign responsibilities are fulfilled &
  - admin requirements completed
- After Action Report (AAR):
  - Required
  - Due no later than 15 January





## Areas of Responsibility

- Focus on manageable area of coverage
- Brand new Campaigns:
  - Start small, i.e. only what you can handle
- Raise community awareness and support
- Collaborate with agencies and civic groups





## Coordinator Role & Responsibilities

- Represent with honor & integrity the USMC & Toys for Tots Program
- Uphold Toys for Tots mission & values
- Lead local operations well
- Be the visible leader in your community
- Ensure compliance with SOP guidelines





## **External Communication**

- Communicate clearly with donors, sponsors & recipients
- Respond promptly & meet obligations
- Maintain website
- Always say thank you





## Internal Communication

- You are responsible for informing your team:
  - Share schedule of events, timelines & deadlines, Foundation policies, share training with Assistant Coordinator etc.
- Foundation:
  - Email:
    - Preferred method of communication
    - Include: Account Code | Your full name
    - Read entire email
  - Phone calls:
    - Do not call back-to-back
    - DO leave a detailed message
- Keep contact information up-to-date





## Community Engagement

- Engagement Strategies:
  - Encourage community action & involvement via local media outlets
  - Promote awareness with TFT promotional materials
  - Support fundraising & toy collection
- Foundation vs. Community Support:
  - This is a <u>Community Action Program</u>: focus is to build community support; cannot rely on the Foundation to support the Campaign





## Community Engagement

- Partnerships:
  - Collaborate with local nonprofits
  - Engage sponsors for events / No Event Form when someone else holds events
  - Build long-term community support





## Accountability & Compliance

- Submit paperwork on time & with accuracy
- Upload legible, itemized receipts
- Maintain accurate inventory
- Follow the SOP





## Fund Handling

- As an extension of the Foundation, you are expected to be a good manager of donor's money
- Donations: processed at a minimum weekly
- Donors' expectation: donations to be used to help children within their community
- Timely processing = repeat donors





## Fund Handling

- Avoid these common errors:
  - Missing items when sending to the caging company:
    - Checks, deposit slips
  - Checks not made payable to Toys for Tots
  - Extra items included:
    - Cash or coin
    - Receipts, letters, etc.





## Online Financial Report

- Review weekly
- Track funds & ensure accuracy
- Watch for fraudulent charges
- Email RCM with any issues



## Purchasing

- Foundation Program to Support ratio: 98 to 2 overall
- Campaigns: 85% spent on toys / 15% on "other"
- Limit expenses on other
- Use donation's wisely
- Seek donated services & supplies



## Authorized Expenses

- Warehouse or storage & utilities
- Campaign phone: Google Voice or Grasshopper
- Volunteer promotional wear
- Volunteer recognition: Kick-Off or Year End Thank You event



## Before Purchasing

- 1. Review the SOP:
  - Spending limits
  - Purchase Approval Form required?
- 2. Check your Online Financial Report:
  - Do you have enough funds?
- 3. "Other than Christmas" Activities & Events:
  - Christmas is the main event
  - You must be able to provide during the Christmas season
  - Appoval Form(s) <u>required</u> prior to
  - Your community must be engaged & supporting
  - Special Project forum will be Saturday 6:30pm Regency EF





## Saying Thank You

- Use the Stair-Step Approach in the SOP:
  - Thank you
  - Certificate of Appreciation
  - Commander's Award
  - Lapel Pin
  - Iwo Jima Certificate by request



## **Unauthorized Expenses**

- Purchase Approval Form required
  - Otherwise not permitted & <u>not</u> reimbursable
- Refer to the SOP's Reimbursement Policy
- Assets
- Food & drink
- Gas cards:
  - Must be specific fuel cards
  - Not Visa or Mastercard
- Restricted items: alcohol, tobacco products, lottery tickets, gift cards, clothes for distribution





## Receipts

- Required for every transaction
- Due no later than 7 days from the post date
- Must be:
  - Legible & itemized
  - Match amount charged
  - Include the entire receipt, not a partial image or cropped section
- Logbook locks monthly on the 9<sup>th</sup>
- Lost receipt? Email RCM
- Failure to submit receipts on time may result in suspension of your purchase card and could lead to additional disciplinary action – per the SOP



## Final Details for Order #114-9013466-709

Print this page for your records.

Order Placed: December 12, 2021

Amazon.com order number: 114-9013466-709

Order Total: \$31.53

## Shipped on December 13, 2021

Items Ordered

\$15.99

1 of: 14PCS Bow Hair Ties Velvet Elastics Hair Bands for Thick Hair Bow Scrunchies Hair Rope Tie for Women Girls Elastics Hair Ribbon Long Hair Bow Ponytail Holder Accessories
Sold by: Maylory Store (seller profile)

Condition: New

Shipping Address:

Shipping Speed: FREE Prime Delivery

## Shipped on December 14, 2021

Items Ordered

Price \$13.95

1 of: DEEKA 4 PCS 6" Large Velvet Bows Hair Clips Barrettes Hair Accessories for Women and Girls Sold by: DEEKA (seller profile)

Condition: New

7-8699

Shipping Speed: FREE Prime Delivery

Payment information

Payment Method: Visa ending in

Item(s) Subtotal: \$29.94 Shipping & Handling: \$0.00

Billing address

Total before tax: \$29.94 Estimated tax to be collected: \$1.59

Grand Total:\$31.53

**Credit Card transactions** 

Visa ending in : December 14, 2021: \$31.53

To view the status of your order, return to Order Summary.

BOTH MICH. PROPERLY, A. Title will MORE, NO 4/50L-27 CATO NO. STREET, STREE ESTITION DATE: ATTY AND DESCRIPTION OF REAL PROPERTY. PERSONAL PROPERTY. Plant would for Your women CORNE BESTERN shafted the hearpeage by OU; VI Po Among toward At it too depice, as will gloosly exchange or neturn unopened or defective merchanilise with the original receiption Your store or unitre inve below perchase can be returned to any story. transition with a remote or arred of get few purchased this work out defeate his production may be exchanged for the same or different Hose of manth-yellow at my from after the partitioner date with the propriet receipt the give of the segurity day colleged pater for five contested from of property sections the second will expend the second NAME AND POST OFFICE ADDRESS OF NAME AND POST OF THE OWNER, THE PERSON NAMED IN





## Giving a donor a tax deduction

- Letter from donor to include:
  - Name
  - Address
  - Contact information (phone and email)
  - What they are donating
  - Value of donation
  - Who the donated to
- Letter from Coordinator to include:
  - Name
  - Unit
  - Contact information (phone and email)
  - Donation you received
  - NO VALUE ON YOUR LETTER





## Region 5 is Da G.O.A.T.







# LCO Breakout

Day One | Breakout Two





## LCO's Only | Agenda

- Coordinator requirements
- Supplemental toys
- Supporting organizations
- Agencies vs Individuals
- Partnerships in the community





## LCO Coordinator Requirements

- Application: required annually
- Background Check: every five years
- PathWright Training: every 5 years
- In person Training attendance: every 5 years





## 1<sup>st</sup> Supplemental Toy Shipment

- Children 0-3 and 9+
- Determining Factors:
  - Previous year's inventory, funds & children assisted:
    - 35% or more in inventory of what was distributed in 2024
    - 125% or more above the cost of the package price in your OFR
    - Distributed 3 or more toys per child





## 2<sup>nd</sup> Supplemental Toy Shipment

- Form opens Monday after Thanksgiving
- Questions we'll have for you:
  - Have you reached out to the media?
  - Do you have funds in your account?
  - Have you closed your registration?
- Required information:
  - Breakdown of age / gender / totals
  - Date of distribution
  - Delivery estimation: 5-7 days
- Supplemental toys are automatically entered on your AAR





## Campaign Operations

- Distribution models:
  - Agencies: streamlined, bulk distribution
  - Individuals: direct community impact
    - Both approaches have benefits





## <u>Partnerships</u>

- Community Action Program!
- Relationships make the campaign
  - Partner with local businesses, civic groups & media
  - Say thank you often
  - Build & strengthen community trust
- How do you initiate contact?



## Veteran Coordinator Advice

- Be flexible & resourceful
- Remember the mission
- Ask for help
- Any tips for avoiding common pitfalls?
- What do you wish you knew the 1<sup>st</sup> year?





## Frequently Asked Questions

- What if a sponsor requests a Marine?
- How do you recruit volunteers?
- How to manage large community needs?
- Best practices for agency partnerships?





## Together, We Bring the Joy of Christmas!

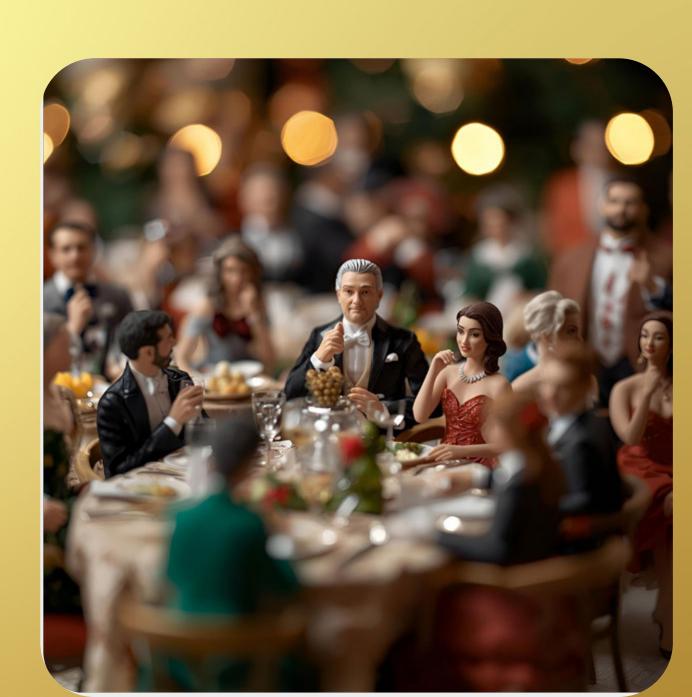
- Lead with pride: representing the USMC & the Program
- Engage your community: build partnerships & inspire support
- Communicate clearly
- Be accountable: handle funds & toys with integrity
- Your leaderships changes lives
- Let's make this campaign unforgettable!





## Recognition Dinner

- 7:00 pm
- Regency CD
- Show support & let's celebrate!





## Head over to The Arch for the group Photo!



